

CONTENTS

INFORMATION

THE DIGITAL KICK-OFF

1999 TREBLE IN PARADISE

2000 THE MILLENNIUM BUG

2001 GOLDEN BALLS

2002 DIGITAL COLLAPSE

2003 CR7



2004 SOCIAL SURGE

2005 THAT NIGHT IN ISTANBUL

2006 TWITTER FOUNDED

2007 **FINGERTIP FANDOM**

THE RISE OF TIKI-TAKA

2009 **CLEVER SMARTPHONES**

2010 **INSTAGRAM LAUNCHES**

BROADCASTING CLÁSIC RIVALRIES

2012 **EXPECTED GOALS**

2013 THE WORLD OF WEARABLES

2014 CROSSING THE LINE

2015 MANAGERIAL MASTERMINDS

2016 **FANTASTIC FOXES**



2017 A SQUILLION EUROS

CHECK COMPLETE

VIRTUAL REALITY

PROJECT RESTART

2022 **ROARING SUCCESS**

THE RISE OF THE SAUDI PRO LEAGUE



Foreword by Sam Sadi, LiveScore Group CEO



Fans of Football & Friends of LiveScore.

FOREWORD

As we celebrate LiveScore's 25th anniversary, it is a time for reflection, appreciation, and anticipation. Over the last quarter of a century, we have witnessed remarkable changes in the way football is experienced, consumed and loved. We have seen technology evolve at a staggering pace, transforming the very essence of what it means to be a football fan.

From the days of Teletext in 1998 to the instant and interactive experience offered today through mobile devices, LiveScore has been your trusted companion throughout this extraordinary journey. We've been right there with you, delivering the passion, excitement, and joy of football, one goal at a time.

The Evolution of Fan report analyses data from c.25,000 football fans and is a testament to the changing behaviours of football fans. It's a journey through time, a captivating exploration of how technology has enabled new trends, new ways of experiencing matchdays, and new connections between fans and the sport they love.

We are excited to unveil this report, showcasing data from thousands of LiveScore users, which explores the intricate tapestry of fan culture, technology, iconic games, and unforgettable moments over 25 years. It reaffirms our commitment to providing you, the fans, with the most up-to-date and relevant football content. delivered with true innovation.

But the Evolution of Fan report is more than just a stroll down memory lane. It's a demonstration of LiveScore's historic and ongoing role in **shaping the future of football fandom**. As CEO of LiveScore Group, I'm proud to say that our journey has been characterised by a commitment to improving your experience as a fan, ultimately leading us to our convergence model, which merges various types of sports content into a LiveScore ecosystem, making the life of a sports fan easier, better and more cost-effective.

LiveScore Group is not just one platform; it's an interconnected network of services designed to offer you a frictionless, seamless experience. It merges the most relevant sports content, real-time updates, news, and streaming services with world-class and innovative sportsbooks. In a world where sports content is scattered across various platforms, our convergence model simplifies your journey as a sports fan and delivers everything you need in one place.

Thank you for being a part of our incredible story. Here's to the past 25 years and to the exciting chapters yet to come.

Sam Sadi LiveScore Group CEO



The aim of the report is to analyse the shifts in how fans interact with football as technology has developed. LiveScore has over 50 million users across the globe, 2.5 million of which are in the UK, with survey data sourced from approx 10,000 users, as well as primary data from a further 15,000 of LiveScore's 10 million social media followers.

Participants were both male and female from the UK only and ranged from the ages of 18 - 55+.

The data was gathered in November 2023.



INFORMATION ACE

Introduction of the Internet: The world witnessed the widespread adoption of the Internet during this period, transforming how information is accessed and shared.

Emergence of Online Communities: Football fans started to connect through online forums and chat rooms, creating virtual communities to discuss matches, players, and clubs.

Digital Media Expansion: The rise of digital media platforms allowed fans to access match highlights, interviews, and analysis online.

DAVID BECKHAM RED CARD SENDS ENGLAND HOME 1998 ARSENAL FRANCE WIN THE WORLD CUP PORTON HOME SOIL TO WIN THE DOUBLE

SECTION

Football has been deeply ingrained within culture since before the first-ever international match between Scotland and England in 1872. As the world emerged from the Industrial Revolution, a crowd of around 4,000 people gathered at a field at the West of Scotland Cricket Club in Glasgow to watch the goalless draw.

Fast forward 126 years to the FIFA World Cup France '98, where an audience of approximately **1.3 billion** people tuned in to the final between hosts France and Brazil, demonstrating football's soaring growth in popularity, powered by the advancements of technology.

The same year saw the launch of the iconic Nokia 5110 mobile phone, the first iMac G3, and Google. This pioneering year for technology also gave birth to LiveScore, and the rest of history follows...



19% of **Gen Z** don't know what Teletext is.





93% of fans believe technology, and the ability to keep up to date with football news and results in real-time, has positively impacted the game of football off the pitch.





82% of those **over 55** can't imagine a world without instant sports updates, despite living through an era without mobile phones and wireless internet.

ORIGINS OF LIVESCORE

When LiveScore founder and avid Manchester United fan Peter Jerie embarked on a trek across Table Mountain in Cape Town, South Africa, he didn't want to miss out on how his beloved team were getting on.

A programmer by trade, Jerie crafted code to send **Teletext** score updates to his mobile phone via SMS. Such was the popularity of this code with his friends, later that year, LiveScore was registered on the internet and now, 25 years later, stands as one of the leading real-time score updates, streaming services and news content providers.



SHARP



espite these technological advancements, fans still relied on newspapers and teletext for their sports news. Updates were few and far between, except for the most important news. Fans' patience was at an all time

high comparatively to the current day,

waiting for the

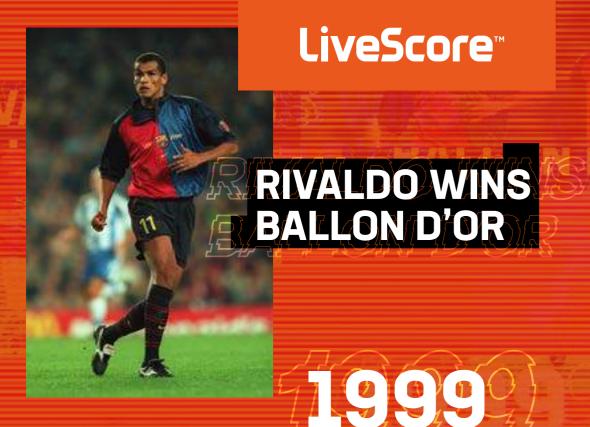
teletext pages to

go around, or even waiting for the whole next day for what's written in black and white.

WORDS EDOM LIVESCOR

DID YOU KNOW:

France 98' was the first FIFA World Cup where fourth officials used **electronic boards**, rather than the cardboard used previously to signal substitutions and added time.









NOT SOINSTANT URDATES

While Jerie was shaping his LiveScore vision, 1999 was a big year for the red half of Manchester as the Red Devils became one of the most iconic teams in football history thanks to their dramatic treble win.

Picking up the **UEFA Champions League**, **Premier League** and **FA Cup** silverware meant that Sir Alex Ferguson's men went down in history, with the late drama of that epic Champions League Final against Bayern Munich now footballing folklore.

Coming before the time of global connectivity via **smartphones** and **social media**, the story of the '99 Champions League final was passed through the generations by **word of mouth**.

So, back in '99, can you imagine what getting those last-minute Champions League goal updates must have been like for fans who weren't in the stadium or watching via live TV?

Though 1999 saw the first **Bluetooth device** introduced to the consumer market, fans didn't quite have the luxury of social media or the instant updates of today's football media. It must have been tense to say the least...

Source: www.britannica.com

79%

Today, 63% of fans say they engage with social media platforms or online communities while following live football scores, with 79% of LiveScore users thinking that modern football fans' content consumption is driven by immediacy and mobility.

84% of fans feel more connected to their favourite teams since the emergence of instant score updates.

DID YOU KNOW:

Manchester United and Bayern Munich shared the same group in the UEFA Champions League 98/99 season, meaning the final was the third time the two teams met that year. **Teddy Sheringham** scored an own goal in the 89th minute in the first meeting, before securing redemption in the final with his 90th minute strike.



DID YOU KNOW:

Across the world, £240bn was invested to prevent the millennium bug from causing a global computer meltdown, ultimately mitigating widespread disruption.

FIGO

Before owning a mobile phone, **39%** of football fans between the ages of **18-24** got their football news online, while **48%** from conversations with friends and family equated.

4801

Before owning a mobile phone, only 16% of football fans over the age of 55 got their football news online, with 57% preferring Teletext updates.



59% of over 55s now get their football news online, compared to **3%** still opting for Teletext.

BEIJING WINS BID TO HOST THE 2008 SUMMER OLYMPIC GAMES

2001

SVEN-GÖRAN ERIKSSON SUCCEEDS KEVIN KEEGAN AS ENGLAND MANAGER, SIX MONTHS AHEAD OF SCHEDULE TIGER WOODS WINS THE SECOND OF HIS FIVE MASTERS TOURNAMENTS

GORAN IVANIŠEVIĆ AND VENUS WILLIAMS WIN WIMBLEDON SINGLES TITLES

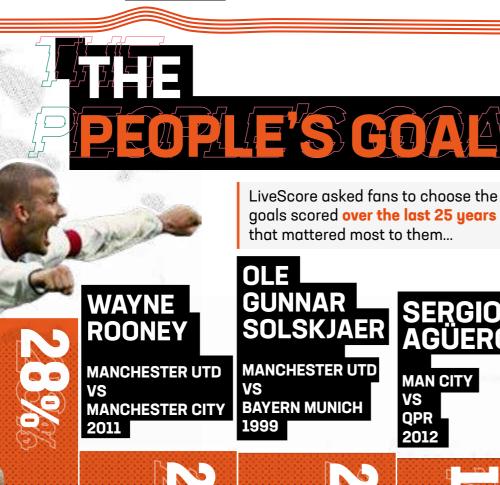


Over the 25 years of our existence, LiveScore has been documenting football one goal at a time. There have been a whole host of memorable strikes, some controversial, others comical, and some down-right out-of-this-world.

The fans' favourite? It's that man David Beckham with his breathtaking freekick for England against Greece in 2001.

You know the one; Old Trafford. 2-1 down. 93rd minute. Up steps Becks, shaved head and long-sleeved allwhite kit. Goal. See you in the World Cup finals next year.





SERGIO AGÜERO

MAN CITY VS QPR 2012



With technology continuing to advance rapidly, the legendary Apple iPod was released, laying the foundations for the mobile-first world, which now provides instant streaming propositions at the flick of a finger.



REAL MADRID VS LIVERPOOL 2018

VS

2008

PORTO

CRISTIANO THIERRY HENRY
MANCHESTER UTD ARSENAL

ARSENAL VS LIVERPOOL 2004 DENNIS BERGKAMP

ARSENAL VS
NEWCASTLE 2002

25: EVOLUTION OF HAN REPORT

Dreamca

GREECE 2001

BECKHAM

ENGLAND





ZINEDINE ZIDANE SCORES ONE OF THE GREATEST GOALS IN UEFA CHAMPIONS LEAGUE HISTORY IN THE FINAL VS. BAYER LEVERKUSEN AT HAMPDEN PARK, CLAIMING BOTH THE TROPHY AND MAN OF THE MATCH AWARD

SOUTH KOREA AND JAPAN HOST 2002 FIFA WORLD CUP









53% of all fans believe technology has rendered regulations and historical laws around football, such as the **3pm blackout**, irrelevant.

HOW DOES THIS OPINION COMPARE BETWEEN GENERATIONS?

18-24 YEARS OLD

61% of **18-24** year olds compared to **50%** of people **55+** believe the same. Raising the question of whether historical laws around football, such as the 3pm blackout, are obsolete?

55+ YEARS OLD

BROADCASTERS

2002 was a monumental year for football broadcasting, as ITV Digital acquired three-year rights to show Football League matches for £315 million. The move beckoned a new era, reshaping football coverage, bringing the game into millions of UK households, and promising a new dawn of revenue for clubs. The deal, which set out to rival the Premier League's revolutionary domestic broadcast deal with Sky and BT Group, didn't quite go as planned.

Not long after cutting the deal, ITV Digital was placed into administration, nearly taking English football with it, as it was unable to make the payment promised to the Football League. With most clubs spending the money from the false dawn, swathes of clubs were plunged into a financial crisis throughout the pyramid.

Jump ahead to today's world where multiple streaming platforms vie for subscriptions and rights. This shift has influenced LiveScore's approach, with our mobile app becoming a home for free-to-air broadcast rights, premium sports content, and access to sports betting. **Everything today's football fan wants and needs**, all under one roof...

UNITED STATE

DID YOU KNOW:

The FIFA World Cup 2002 was the **first World Cup to be hosted in Asia**, and the first to be hosted by two nations. Hosts South Korea reached the semi-finals, overcoming Poland, Portugal, Italy and Spain.

GERMANY WIN THE WOMEN'S WORLD CUP

DAVID BECKHAM BECOMES A GALACTICO, ENDING MONTHS OF SPECULATION BY SIGNING FOR REAL MADRID

2003

ROGER FEDERER WINS
FIRST GRAND SLAM AND
WIMBLEDON TITLE, BEATING
MARK PHILIPPOUSSIS IN
STRAIGHT SETS

JONNY WILKINSON'S
DROP KICK GIVES
ENGLAND THEIR FIRST
RUGBY WORLD CUP WIN

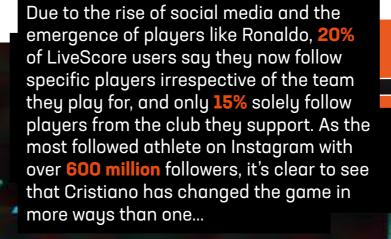


A big chunk of LiveScore's 25-year history has been dominated by the goals, headlines, and debates surrounding one man: Cristiano Ronaldo.

ITUNES STORE LAUNCHES AS

APPLE ONLINE MUSIC OFFERING

CR7 signed for Manchester United on August 12th 2003 and went on to become one of the biggest sporting stars the world has ever seen; changing the way that fans engage with individual players along the way.



DID YOU KNOW:

Cristiano Ronaldo is no stranger to LiveScore being the Official Global Brand Ambassador from 2021 - 2023.

SOCIAL AGE

The late 1990s and early 2000s introduced the evolution from hardware to software, across various industries. The music industry was disrupted by the advent of sharing services, commencing the shift from physical media such as CDs to digital formats.

As the internet swept through households, playing a more significant role in the consumption of football, video games such as FIFA and Pro Evolution Soccer gained popularity, allowing fans to engage with the sport in a virtual setting.

While in 1998, fans were able to purchase their teams' merchandise in physical shops, as time progressed into the early 2000s, the growth of e-commerce allowed access to a wider range of merchandise through online platforms.

Fan Empowerment:

Social media gave fans a voice, allowing them to share opinions, create content, and directly interact with players and clubs.

Social Media Boom:

The explosion of social media platforms revolutionised fan engagement, allowing supporters to connect globally in real-time.

In 2023, LiveScore saw **411 million** Social Media Engagements.

4111,000,000

Mobile Access:

The widespread adoption of smartphones made football content easily accessible anytime, anywhere.

GREECE DEFY THE ODDS TO WIN **EURO 2004** SCHUMACHER WINS RECORD BREAKING 7TH TITLE IN HIS 700TH RACE FOR FERRARI **ARSENAL'S 'INVINCIBLES' REMAIN THE ONLY TEAM** TO COMPLETE A FULL PREMIER LEAGUE SEASON WITHOUT DEFEAT

In 2023, **64%** of fans aged between **18** and **24** got their football news via social media, compared to just 31% of fans aged 55 years and above.

Mobile sports apps and online sites are the two most popular ways fans aged **55** and **over** get their football news.

> Thierry Henry ranks as the fourth most influential player of the last 25 years for fans, winning 25% of votes, behind Lionel Messi, Cristiano Ronaldo and Zinedine Zidane.

Laying the foundations for a new world of online social interaction, Mark Zuckerberg launches Facebook from Harvard University. Now boasting 2.74 billion active users, equating to roughly 34% of the global population.

Facebook rebranded as Meta in **2021** and began placing significant focus on building the Metaverse. This has led to football clubs seeking ways to enhance the experience and engagement of their fans, with the likes of Manchester City and FC Barcelona entering the Metaverse to build their stadia and give fans the chance to enjoy a game from the comfort of their headset.

In 2023, LiveScore saw a 48% Social Media Follow Growth.

LIVESCORE'S BEST EVER PERFORMING FACEBOOK POST IN TERMS OF ENGAGEMENT







GOOGLE MAPS

2005 was home to LiveScore users' second most iconic scoreline of the last 25 years - pipped only by **England's 5-1** demolition of Germany in 2001.

Yes, it's Istanbul. Whether it's Steven Gerrard dragging his Liverpool team back from **3-0 down**, or Jerzy Dudek dancing across his goal line before saving the decisive penalty... Who can forget that epic Liverpool Champions League comeback against AC Milan?

2005 also saw the launch of YouTube which, as it happens, is the perfect place to go and watch the highlights from that night in Istanbul. The streaming website changed the way content is created, shared, and consumed, and it has gone on to become a platform for countless fan channels, creators, and highlights reels.

66% of fans feel the increased number of broadcast platforms has impacted their football viewing habits.



78% of fans cannot imagine a world without access to football content shared within an instant.

25% of fans think Liverpool 3-3 AC Milan is the most iconic scoreline of the last 25 years.

LiveScore ITALY WIN WORLD CUP CHELSEA WIN THE LEAGUE FOR THE SECOND CONSECUTIVE YEAR **GOOGLE PURCHASES** YOUTUBE FOR US\$1.65 BILLION ZINEDINE ZIDANE SEES RED In his final game as a professional footballer Zidane was sent off following an infamous head-butt on Marco Materazzi in the final of the FIFA World Cup 200

Twitter, or X as we now know it, came into the world in 2006 and it's fair to say that it quickly became a big part of online football culture thanks to its real-time reporting nature and its ability to give fans their team's news in an instant.

Love it or hate it, the platform quickly became a space for fans and players to share their opinions too. The arguments, the memes, the iconic player tweets; there's been some brilliant tweets over the years.

LiveScore later integrated Twitter feeds into the app, giving fans personalised updates from relevant creators, teams, players and matches. There's no doubt that Twitter has been a **feature of football fandom**, giving fans a voice and a platform to share their love (or hate) of the game.





93% of fans feel social media has enhanced their fan match experience.







04 04

n.

Hi rio do u want picking up in the

Wictor Worsyama O

I had spaghetti and it was very nice i enjoyed it

morning pal

545 PM - May 7, 2012 - Termor West Clares

SEK Like

Can you tweet something like

Unbelievable support yesterday and great effort by the lads! Hard result to take! But we go again!





63% of fans engage with social media platforms or online communities while following live football scores.

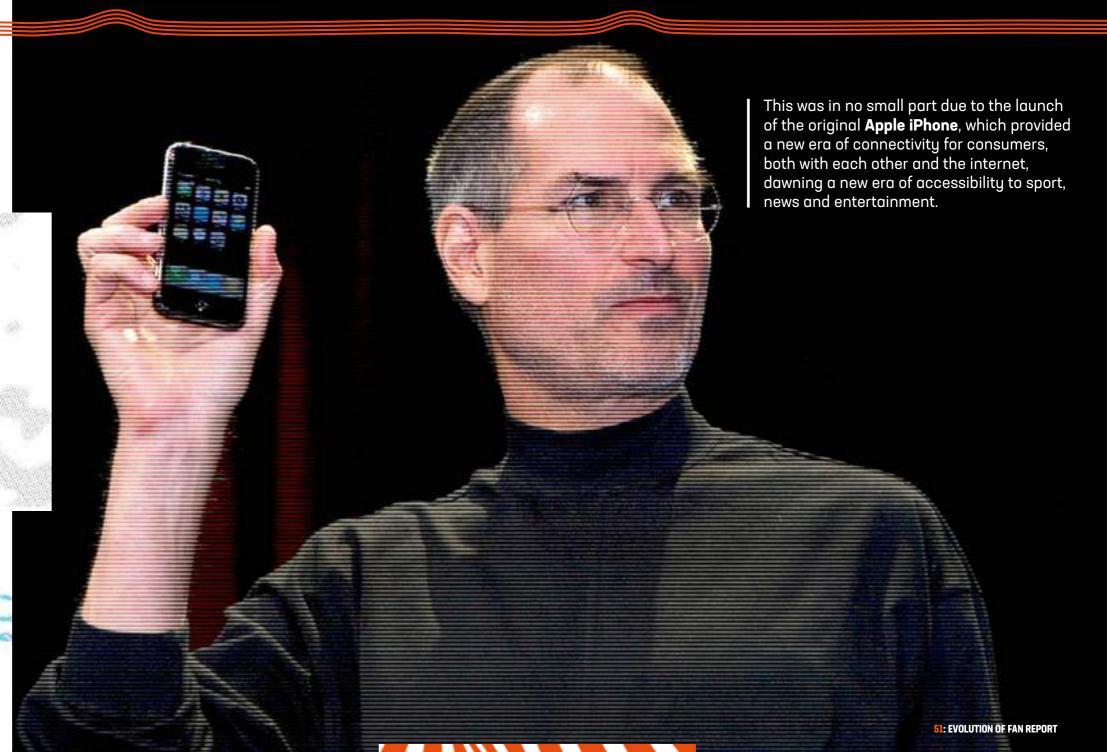
Favourite matches and stay up-to-date with the @LiveScore app

bit.ly/LiveScoreTW



According to Statista, by 2007, **78%** of UK households owned mobile phones, resulting in the football fan landscape reaching the cusp of a transformation to true digital fandom.





SHEIKH MANSOUR LEADS THE TAKEOVER OF MANCHESTER CITY, BECOMING THE RICHEST CLUB OWNER IN WORLD FOOTBALL

2008

BECOMES THE FIRST

MANCHESTER UNITED
OVERCOME CHELSEA ON
PENALTIES TO WIN THE
UEFA CHAMPIONS LEAGUE

LEWIS
HAMILTON
CROWNED
WORLD F1
CHAMPION

CHANGE
BARACK OBAMA EED
BECOMES THE FIRST
AFRICAN AMERICAN
PRESIDENT OF THE
UNITED STATES

LIGHTNING BOLT

Usain Bolt became the first ever man to set world records in both the 100m, 200m and 4x100-metre relay at the 2008 Olympic Games in Beijing

Pep Guardiola caused quite the stir when appointed Barcelona manager in 2008 and immediately announced that key players Ronaldinho, Samuel Eto'o and Deco were not part of his plans... Surprisingly, those plans turned out to forever change the game.

5/19/

Of LiveScore users selected Pep as the most influential football figure over the last 25 years.



Guardiola and Lionel Messi went on to become the face of that famous Barca team renowned for its 'Tiki-taka' style of play which truly changed the game. As such, LiveScore users voted them as the most important football figures over the last 25 years.

Of LiveScore users selected Messi as the most influential football figure over the last 25 years.

DID YOU KNOW:

2008 saw the photo finish reach a new level of accuracy, with the introduction of a new camera able to capture **3,000** images per second, compared to **1,000** previously.



CLEVER SMARIPHONES

Two years on from the launch of the **iPhone 1**, and others entering the market, the smartphone began to reach people's pockets and help to create a new world of connectivity for football fans.

The rise of the smartphone wasn't just defined by the handheld access to sending emails, sharing images and posting social media statuses; the world's favourite sport now also found a new home in the palm of our hands through the **innovation of the app**.

With mobile access to the internet, apps, social media sites and more, football fans found a new level of interaction with the game, players and teams, as well as each other. LiveScore had begun to unite fans from different corners of the globe.

Over the course of 2009, Apple's App Store had seen over **2,000,000,000** downloads, with over **85,000** applications available to download.

Source: Fierce Wireless

DID YOU KNOW:

DIADORA

Today, **98%** of all UK adults aged **16-24** have a smartphone.

SEBASTIAN VETTEL BECOMES THE YOUNGEST F1 DRIVERS' CHAMPION, LEADING RED BULL TO THEIR 1ST CONSTRUCTORS' CHAMPIONSHIP

INDIAN CRICKETER SACHIN TENDULKAR SCORES FIRST DOUBLE CENTURY IN ONE DAY INTERNATIONAL (ODI) CRICKET

2010

SPAIN WIN WORLD CUP IN SOUTH AFRICA FOR THE FIRST TIME IN THEIR HISTORY, DEFEATING THE NETHERLANDS IN EXTRA-TIME

SKY LAUNCH 3D FOOTBALL IN PUBS ACROSS THE UK

ENGLAND CRASH OUT OF 2010 FIFA WORLD CUP AT THE HANDS OF GERMANY

First ever World Cup to be held in Africa takes place, as England crash out of 2010 FIFA World Cup at the hands of Germany following Frank Lampard 'Ghost Goal' - sparking calls for goal line technology

INSTACRAM, LAUNCHES

By this point, Twitter was up and running and starting to take football by storm. But 2010 brought about a new social media player:

Instagram.

Cristiano Ronaldo is the most-followed individual sportsperson on Instagram with over 600m followers.

Lionel Messi is ranked second, and is the most-followed South American on Instagram with 492m followers.

DID YOU KNOW:

In 2010, former Bayern Munich and current Barcelona striker **Robert Lewandowski's** transfer to Sam Allardyce's Blackburn fell through after the eruption of the **Eyjafjallajokull** volcano in Iceland grounded his flight from Poland.

123M/ FC BARCELONA

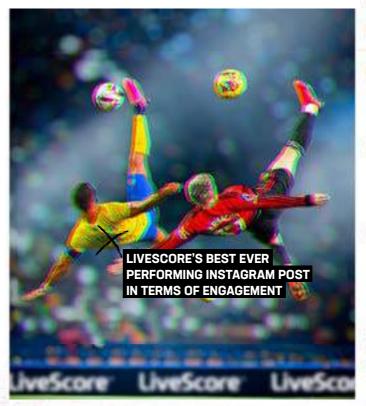
THE BIGGEST TO STACKAMINATED TO STACKAMI

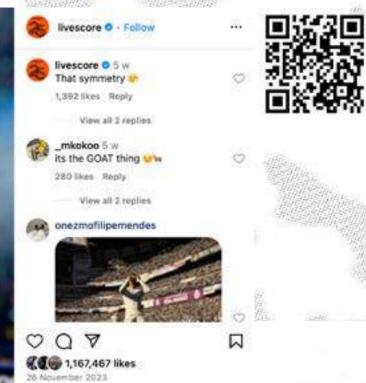
Nowadays, Instagram is a key communication channel for most clubs and players, with millions of fans flocking to the platform to see their favourite player or team content. It is a window into the lives and interests of players, which in turn has allowed fans the opportunity to connect more with players than ever.

PARIS ST-GERMAIN

52M MANCHESTER UNITED

59M

















DJOKOVIC WINS FIRST WIMBLEDON CHAMPIONSHIPS

The first time since 2002 that the trophy had not been won by tennis legends Rafael Nadal or Roger Federer



2011

DJOKOVIC WINS 3 OUT OF 4 GRAND SLAMS, ANNOUNCING HIMSELF ONTO THE WORLD STAGE JAPAN BEAT USA ON PENALTIES TO WIN THEIR FIRST EVER WOMEN'S WORLD CUP

BROADEASTING CLASIC RIVALRIES

The football calendar can be a strange thing. From Boxing Day fixtures to international breaks and selective competitions, fans across the world are treated to a feast of football almost every month of every year.

In 2011, an interesting calendar quirk emerged as Europe and Spain's biggest rivals braced themselves for **four El Clásicos** in the space of **two and a half weeks**.

Historically, fans tune in to this fixture more than any other when it comes to club football, with a potential audience reach of 650 million from across more than 185 countries.

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DID YOU KNOW:

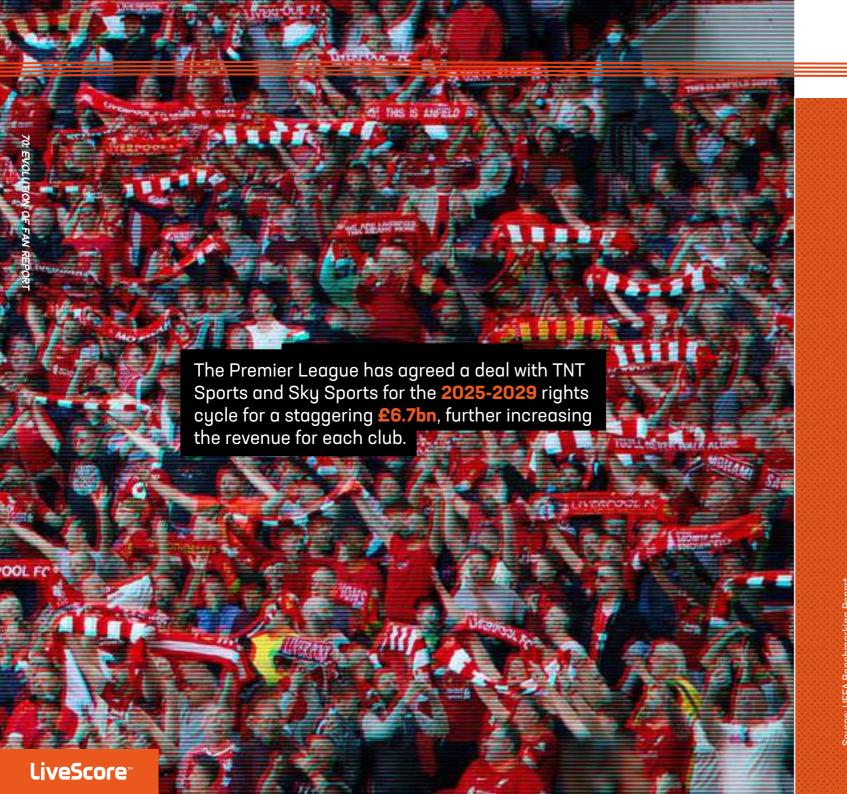
6,226,025

As part of LALIGA's leading offering, their 'Be The Player' technology puts the viewer at home in the player's eye view of the action, revealing how the players themselves experienced a particular moment.

LiveScore's Competition Pages, which give users the chance to dive into the leagues they want to follow, see statistics, players, and much more, showcase the interest in LALIGA from fans across the globe... In 2023, LALIGA's Competition Page reached

6,226,025 impressions from a total of 1,186,020 users, ranking second

in leagues fans engage with most.



PREMIER LEAGUE

TOP 5 LEAGUES BROADSTING BRIGHTS

According to UEFA's Benchmarking Report, Premier League clubs earn an average of £143 million per year each from broadcast revenue, leading the European football landscape for TV rights. Here's how the top European leagues compare...









LONDON HOSTS MEMORABLE
OLYMPICS, NOTABLY USAIN BOLT
BECOMES FIRST MAN TO REPEAT
GOLDS IN 100M AND 200M

GOAL-LINE TECHNOLOGY APPROVED

The International Football Association Board (IFAB) approv goal-line technology and amends the 'Laws of the Game'. SPAIN DEFEND
THEIR EURO 2008
TITLE, BECOMING
CHAMPIONS AFTER
A DOMINANT 4-0
WIN OVER ITALY IN
THE FINAL



LANCE ARMSTRONG
STRIPPED OF ALL HIS TITLES
AFTER DOPING ALLEGATIONS
WERE PROVEN

IRST MAN TO REPEAT

ANDY MURRAY WINS TENNIS GOLD MEDAL FOR GREAT BRITAIN, DEFEATING ROGER FEDERER IN THE FINAL



In today's digital era, sports enthusiasts crave the integration of data into their media consumption, elevating their experience to new depths. Pundits have become statisticians and statisticians have become influencers. Advanced analytics has emerged as a pivotal element in the fan experience, with an overwhelming 84% of fans now attesting to historical match data and statistics enriching their understanding and appreciation of football.

DID YOU KNOW:

In **October 2015**, Arsène Wenger became the first high-profile manager to publicly reference 'Expected Goals'.



THE WORLD OF WEARABLES

2013 saw the advancement of wearable technology, with Smart Watches becoming more mainstream in popular culture. However, on the football training pitches, GPS sports vests were transforming the game, with analysts, coaches, and sport scientists able to track player data and assess performance and fitness.

Though it wasn't until **2015** that FIFA allowed players to use wearable devices in matches, the technology was being used at the training grounds to gather 660 raw data points per second, with VO2 max, heart rate, and distance covered all among the figures being used to prevent injury and increase performance.

Smart watches are now used by fans across the world to receive their LiveScore notifications and goal updates from their favourite teams.

1200





2014

GERMANY BEAT BRAZIL 7-1 IN WORLD CUP SEMI-FINAL IN ONE OF THE MOST MEMORABLE AND SHOCKING MATCHES IN WORLD CUP HISTORY

MARIO GÖTZE'S EXTRA-TIME WINNER CLINCHES WORLD CUP GLORY FOR GERMANY AGAINST ARGENTINA



CROSSING THE LINE

2014 was a big year for football milestones. No, we're not talking about Real Madrid winning **La Decima** after beating their Madrid rivals Atleti in the Champions League Final...

We're talking about the introduction of **goal-line technology**, which was used at a World Cup for the first time in 2014. The first World Cup goal given by the tech was scored by France in a group stage game against Honduras.

So has technology improved the fan match experience compared to 25 years ago? Well, 88% of fans surveyed for this report think it has. Try telling that to Honduras...

(O) 7(0)

DID YOU KNOW:

In 2014, Adidas introduced the miCoach Smart Ball, a revolutionary football embedded with sensors and Bluetooth technology. This smart ball allowed players to track and analyse their kicking technique, power, spin, and trajectory.

LIONESSES ROAR The Lionesses finish third in the Women's World Cup in Canada, pulling off the second-best performance by an England football side since 1966



2015



KANE BAGS GOLDEN BOOT

MANAGERAL MASTERNINGS STERMINGS STER

50% of fans believe Pep Guardiola has reshaped football, compared to **30%** for Jurgen Klopp.

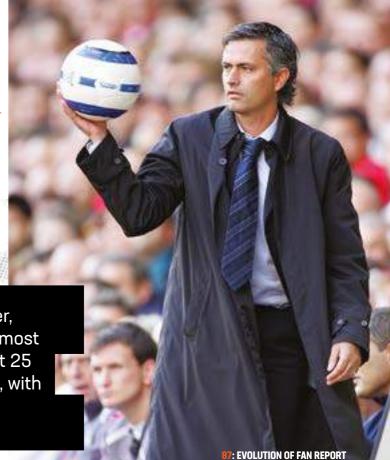
309



According to 18-24-year-olds,

Pep Guardiola trumps Sir Alex
Ferguson, Arsène Wenger and José
Mourinho as the best Premier League
manager over the past 25 years.





THE NORMALIONS THE KOP

In 2015, **Jurgen Klopp** replaced Brendan Rodgers as Liverpool manager, going on to become one of the most influential managers in the British game.

Followed a year later by serial winner Pep Guardiola joining Man City from German giants Bayern Munich, the two managers have gone on to become respectful rivals, battling it out for Premier League titles and European glory, and pushing Premier League football to another level never seen before.

At the time of publishing the pair have clashed **15 times** in English football's top-flight, producing one of the most intriguing head-to-head records seen in Premier League history, with both clubs never holding back.

JURGEN KLOPP

DID YOU KNOW:

Cambridge theoretical physicist lan

Graham's mathematical model to select

Jurgen Klopp as the ideal candidate
to be Liverpool manager, as well as for
player transfers, ultimately leading to
the UEFA Champions League win in
2018/19 season. Graham now heads up
Liverpool's data department.

They first met in the DFL
Supercup in Germany in 2013
- the first of 29 meetings in total - with Klopp currently leading the way in the head-to-head standings, winning 41% of matches against his adversary, compared to 38% for Guardiola.

PEP GUARDIOLA

FOR FANS

Despite on-the-pitch results favouring Klopp, LiveScore's Evolution of Fan data reveals that fans believe Guardiola has had a more **impactful influence** on the beautiful game, with some fans even believing his influence surpasses that of Manchester United legend Sir Alex Ferguson.

This compares to **32%** preferring Klopp, despite his heroic achievements.

32%

520

And it's fair to say the next generation of football fans truly believe that Pep is the real 'special' one. 52% of fans between the ages of 18 and 24 believe Guardiola is the most influential manager over the last 25 years.

Guardiola's influence also trumps managerial legends including Sir Alex Ferguson (50%), Arsène Wenger (39%) and José Mourinho (38%) – a sign of the times that the Evolution of Fan has grown with the evolution of managers.



2016

LEICESTER CITY DEFY 5000/1 ODDS TO WIN THE PREMIER LEAGUE

DONALD TRUMP BEATS HILLARY CLINTON TO WIN US PRESIDENCY

CRISTIANO RONALDO WINS THE BALLON D'OR FOR THE FOURTH TIME

One of the great football stories of the last 25 years came to fruition when Vardy, Mahrez, Kanté and co went down in history having defied all odds to win the Premier League title with Leicester.

A moment very few football fans saw coming, Bookmakers had Leicester down at 5000/1 at the start of the season. A big moment in the world of football betting, penny for the thoughts of the fan who cashed out his £50 bet for £72k. Not a bad return...







LiveScore

SECTION THISE

LiveScore



Rise of Augmented Reality (AR) and Virtual Reality (VR):

Technologies like AR and VR begin to chart a path towards a new fan experience, offering immersive ways to engage with matches and content, while also providing clubs, players, leagues, governing bodies with opportunity to develop the game.

Data-Driven Fan Engagement:

Clubs use data analytics to personalise content and enhance fan experiences.

> LiveScore had 2.4 million Global Audio Commentary Listeners throughout 2023.



STREAM A

In 2023, LiveScore broadcasted every **UEFA Champions League** fixture for free in Ireland.

> The LiveScore app saw **63 billion** total global page views in 2023.









DONALD TRUMP TAKES OFFICE AS THE 45TH PRESIDENT OF THE UNITED STATES

A SQUILLION SQUI

20¶7 €4.5bn



Headlined by Neymar's transfer from Barcelona to Paris
St-Germain for a staggering
€222 million, the 2017 summer transfer window reached a gross spend of €4.5bn across Europe's top five leagues, a 33% increase from the previous year.

Neymar wasn't the only man on the move for big money, with Ousmane Dembele switching Borussia Dortmund for Barcelona for €105 million, and Kylian Mbappe joining Neymar in Paris for... €180 million. **92%** of fans engage with football news and content at least daily.





51% of fans engage with football news and content every few hours.

48% of fans feel current football news is more trustworthy since the introduction of digital platforms.





With social media now in full flow and over half of fans engaging with football news and content hourly, it's no surprise that 83% of fans feel social media platforms have provided them with more knowledge of football transfers in real time.

CRISTIANO RONALDO LEAVES REAL MADRID FOR JUVENTUS

2018



ELIUD KIPCHOGE BREAKS
MARATHON WORLD
RECORD IN 2018 BERLIN
MARATHON IN 2:01:39





CELEBRATION AS THAILAND RESCUES ALL 12 CAVE BOYS

Twelve boys aged between 11 and 16, as well as their football coach, were rescued from a flooded cave in Thailand after more than two weeks of being trapped



COMPLETE

In November 2018, Premier League clubs voted unanimously to introduce **VAR** to the English top flight.

Impairing the spirit of the game? Killing the moment? Making referees' lives easier? The technology has since become the topic of much debate, with fans unable to agree on whether it has improved the game. However, LiveScore data suggests that younger fans are more in favour, with 92% of those aged between 18 and 24 believing technology has had a positive impact on their match experience.

41% of football fans believe the number of technology products has impacted the amount of games they attend.



Injury time in the Premier League has risen by 12% since the introduction of VAR.

4120

Source: SpredEX

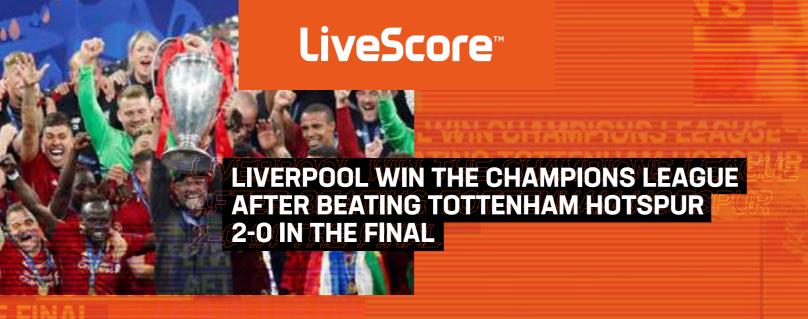
Amount of red cards have decreased by 6% across Europe's five major leagues.



Source: SpredE

DID YOU KNOW:

Spain manager Julen Lopetegui was sacked on the eve of the FIFA World Cup, replaced by Spain Sporting Director Fernando Hierro. They were eliminated on penalties by hosts Russia. Hierro did however take the FIFA fair play trophy back to Spain.





TIGER WOODS WINS
COMEBACK MASTERS
TOURNAMENT, 11 YEARS
AFTER HIS LAST MAJOR
TOURNAMENT WIN







Following years of speculation and technological challenges, 2019 was the year when Augmented Reality (AR) and Virtual Reality (VR) technology, finally became a reality when the Oculus Quest was launched.

It is suggested that Facebook sold 1,000,000 Oculus Quest sets, demonstrating the new trend was already catching on among consumers.

Following the breakthrough and future shift of fandom, football clubs and leagues had already begun working on how they would integrate the technology into their fan experience.

With new stadiums being built with the capability for AR and VR experiences for fans, who knows what the future will bring... but more about that later.



Leicester City recorded the biggest ever English top-flight away win by defeating 10-man Southampton 9-0, beating the previous biggest away victory, which was a joint record held by three clubs, including an **8-1** win by Manchester United over Nottingham Forest in 1999.



LEWIS HAMILTON EQUALS
MICHAEL SCHUMACHER'S
RECORD WITH 7TH F1 WORLD
CHAMPIONSHIP DRIVERS' TITLE

2020







KOBE IN HELICOPTER ACCIDENT

Tributes pour out for basketball legend Kobe Bryant, who died in a helicopter crash, with the All-Star MVP Award renamed in his honour

THE WAVEOUTHE STREAM

Since the 1980s, homes across the country were fitted with **satellite dishes**, providing them with more **traditional television channels** and therefore the ability to spectate football from the sofa.

As consumer behaviours and technology matured, particularly in 2012 when Netflix entered the UK market with its streaming offering, the satellite dish began to go down the stream...

LiveScore launched its free-to-air streaming offering via the app in June 2020. Within two months, more than **600,000** people (60% of LiveScore's UK and Ireland mobile users) had streamed a match. **1,000 matches** throughout the 2020/21 season were streamed on the app, including Serie A, UEFA Champions League and Premier League in Nigeria.

In the third quarter of **2023**, the number of UK households subscribing to video-on-demand services amounted to around **19.3 million**.

Source: Statista

The introduction of sports **OTT** options from pay TV players has accelerated the underlying decline in linear engagement in certain age brackets.

Source: Ofcom

42% of all **18-24** year olds only watch live sport via streaming services, whereas older audiences still predominantly prefer to view via linear broadcast TV.

Source: Ofcom

0300

83% of fans feel that the emergence of streaming service providers has improved their match viewing experience.

56% of fans feel the integration of betting features within football related apps has improved their fan experience.

59% of LiveScore users have an interest in betting.



NOVAK DJOKOVIC WINS 20TH GRAND SLAM AT WIMBLEDON, TYING THE RECORD WITH ROGER FEDERER AND RAFAEL NADAL









LIONEL MESSI MARKS END OF FC BARCELONA ERA IN GROUND-BREAKING TRANSFER TO PARIS SAINT-GERMAIN LIVESCORE RECEIVED IAB GOLD STANDARD 2.0 CERTIFICATION, **JOINING SELECT GROUP OF CERTIFIED ADVERTISERS**

VAR USED FOR THE FIRST TIME IN EUROPEAN INTERNATIONAL COMPETITION, AS WELL AS AN ADDITIONAL TWO SUBS ALLOWED FOR TEAMS

LIVESCORE APP INTEGRATES TEAM PAGES. MANY GIVING FANS DEDICATED PAGES CONTAINING NEWS, FIXTURES AND OTHER CONTENT

LIVESCORE LAUNCH 'WATCH', PROVIDING EXCLUSIVE VIDEO CONTENT INCLUDING VIDEO-ON-DEMAND AND LIVE STREAMING. GIVING FANS THE CHANCE TO WATCH OFFICIAL PREMIER LEAGUE HIGHLIGHTS



The turn of 2021 saw the end of a historic year as the world grappled with the coronavirus pandemic. The challenges posed went far beyond football, however the momentous return to stadiums for fans of the beautiful game in 2021 provided respite from a dark time.

The postponed UEFA Euro 2020 kicked off on 11th June at the Stadio Olimpico in Rome, where nearly 13,000 fans gathered to watch Italy's 3-0 win over Turkey in the opening game, culminating in a final (for England to forget) where 67,000 fans attended Wembley.

Though the Premier League had initiated 'Project Restart' to complete the 2019/2020 season and fans had returned in April of 2021, the delayed Euros marked the true comeback of football.

Football brought people back together post-Covid, but it was social media and online communities that helped to get



Even when fans couldn't be in the stands, there was still a strong sense of community across football. 81% of people agree that technology has improved the sense of community among football fans and 63% engage with social media platforms and online communities while following football scores.

ENGLAND WOMEN WIN EURO 2022, BEATING GERMANY 2-1 IN EXTRA-TIME IN THE FINAL







ROLEN



ROGER FEDERER ANNOUNCES
RETIREMENT FROM TENNIS
AFTER ILLUSTRIOUS CAREER



The Lionesses winning EURO 2022 at Wembley signalled a bold new era for women's football.

Chloe Kelly's tournament-winning goal ranked as the **13th** most important goal to fans over the last 25 years.

\$35⁰⁰⁰

LiveScore app sees 9.1m UK page views, reaching 868k users throughout the tournament.

The subsequent Women's Super League season had significantly increased interest,

with an average monthly traffic of 138,000 users and 686,000 Competition page views, compared to 22,000 and 143,000 respectively

for the previous season.

The 2022/23 Women's Super League season saw 1.2m users engage with competition specific pages in the UK alone - representing over 400% growth compared to 21/22.



Sell-out crowds saw late drama, and the roaring Lionesses journey didn't just finish in front of a record **87,192** crowd witnessing Chloe Kelly's extra-time winner, but with a lasting legacy of schools pledging for every girl in England to be given **equal access to football and sport in school**.

The UEFA Women's Euro 2022 tournament was watched by **365 million** people globally, generated **453.3m** cumulative social interactions, and shattered attendance records. The final itself attracted a cumulative live viewership of **50 million worldwide**, which was over three times more than the 2017 final.

WOMEN'S FOOTBALL RETURNS LIONESSE

Women's football has been on quite a journey. A journey which has shaped how fans have been able to consume the game.

From being banned in **1921 to its return in 1970**, the women's game has overcome an unimaginable struggle that led to one of English football's greatest ever moments, <u>followed by a cultural</u> and inclusivity impact, the likes of which we have never seen.

SPAIN WIN THE WOMEN'S WORLD CUP FOR THE FIRST TIME, DEFEATING ENGLAND 1-0 IN THE FINAL

HARRY KANE LEAVES TOTTENHAM FOR **BAYERN MUNICH**



WREXHAM PROMOTED

HAALAND HITS 36

City, the most ever scored in a single Premier League season



THERSEOFSE SAUDIPROCEAGUE

The 2023 summer transfer window saw an eye-watering £784.2 million worth of players make the switch to the Middle East. But did it result in a growing fanbase for the Saudi Pro League?

Data from the LiveScore app showed a colossal upsurge in football fans' interest in the league, with a staggering 4,303% growth of fans interacting with the Saudi Pro League over the preceding 12 months. The LiveScore Saudi Pro League Competition page saw 11,201 engagements in August 2022, a figure that rocketed to 1,181,442 in the month of September 2023.

Cristiano Ronaldo's impact is evident, too. Al Nassr, his club, saw their Team Page visits leap from **576** in August 2022, to **942,713** just one year later. However, our Player Page feature shows that Leo Messi is still eclipsing Ronaldo on an individual player basis with **26,292** views in August 2023, compared to Ronaldo's **17,648**.





Who knows what the future holds for Saudi football but right now, it's certainly grabbed the attention of football fans.

79% of fans now use Mobile Sports Apps to get their football news.



79%

78% of fans couldn't imagine a world without access to great football content shared in an instant.

FORWARD FORWARD

THE NEXT FRONTIER OF FOOTBALL FANDOM:

LiveScore's vision for the future and strategies for continued innovation and fan engagement



88% of fans believe the growth of technology has improved the fan match experience.

FRONTIERO BALLEANDON

Closing Remarks by Sam Sadi, CEO of LiveScore Group

As we draw the curtains on this retrospective journey through 25 years of football fandom, I find myself reflecting on the remarkable evolution that has brought us to this moment. It's been a pleasure to revisit the milestones, memories, and moments that have shaped the way we experience the beautiful game. From the humble beginnings of Teletext to the digital age of real-time updates and immersive experiences, it's been an extraordinary journey.

One of my personal highlights has been witnessing the resilience and passion of football fans around the world. Through the highs of the Lionesses' success, to the lows of a pandemic pause to life, the unwavering support of fans has been the lifeblood of the sport. It perfectly encapsulates the true power of football to unite, inspire, and captivate.

Of course, as we stop to reflect on the past, it's important to look ahead and wonder what the future holds. Whilst what comes next for the sport we all love is difficult to predict with certainty, there are several trends and developments that we believe will **shape the future of football fandom** over the next 25 years.



The landscape of football broadcasting has undergone significant changes over the past quarter-century, from exclusive rights holders Sky delivering Premier League games, to the complete fragmentation of subscriptionbased services, with multiple streaming services all vying for subscriptions. Looking ahead, we anticipate a rebundling of these rights, with a renewed focus on delivering a streamlined, user-centric experience through direct-to-consumer platforms. These platforms will prioritise fan experience, offering flexible subscription models tailored to individual preferences, with fans having the flexibility to choose subscription levels, unlocking various features and content, and offering a seamless and consolidated viewing experience.

In-stadium experiences have evolved into techsavvy hubs, with giant screens, mobile ticketing systems, and interactive fan zones enhancing the live experience. As we look to the future, technologies like Virtual Reality (VR) promise to revolutionise in-stadium experiences, transporting fans to the heart of the action like never before, allowing them to watch games live as if they were physically present. Additionally, the emergence of the Metaverse offers the potential to connect fans globally in virtual stadiums, creating a shared sense of community across countries and continents.

It's no secret that the rise of **Artificial Intelligence** (AI) has far reaching potential to



revolutionise society. This digital revolution has already paved the way for more personalised experiences, powered by AI algorithms with the power to fuel a vast reservoir of individual data, and dynamically curate content based on individual preferences. This personalisation extends beyond match updates to include tailored news feeds, personalised highlights, and predictive analysis.

As we harness the power of AI to capture the individual essence of each fan, we can then anticipate the **emergence of new sub-communities** centred around niche interests and preferences, who will then be able to connect and celebrate their individual nuanced love of the game.

As we look ahead to the **next 25 years**, I am excited to continue pushing the boundaries of innovation and fan engagement, ensuring that LiveScore remains your ultimate companion in the world of football.

Here's to the next chapter of the Evolution of Fan. Thank you for being part of the incredible journey so far.

Sam Sadi LiveScore Group CEO



